

# Ethical considerations

## Privacy

When we went to the AZC (asielzoekerscentrum) in Simpelveld we interviewed several refugees and teachers. When we wanted to record the conversation, we asked for permission. All participants gave us consent before consent. We didn't collect any data such as names, to be used by us. Last semester I learned because of privacy reasons you should not write the name of the person you do a user test on. Instead, you can write participant 1, participant 2 and so on instead of their names.

## Designed for the refugees

When designing the KLETS app, we considered the needs and situations of the refugees. For example, many don't speak English so we decided to make an application that can teach them Dutch from their mother language instead.

We also chose to design a mobile app and not a laptop design. Because at the AZC they don't use laptops or computers. They only have mobile phones they can use in their own rooms.

We also created different levels from, easy to difficult, because the group of refugees is very mixed in how well they know Dutch. Some are illiterate and some know even a little of English.

